

If any of your residents test positive, they will need to be quarantined. What supplies will they need for a 14 days quarantine? Make sure those supplies are on board and prepare your agency by having medications, food and activities to keep your residents busy. In your conversations with the COC or public health departments, let them know the guidance you need to support your residents and keep them and your community as safe and healthy as possible.

HUD has created an [Infectious Disease Toolkit](#) with many good ideas that homeless services providers should consider as they prepare and are responding to the virus.

FOR AFFORDABLE HOUSING PROVIDERS & PROPERTY MANAGERS

Affordable housing providers, particularly those that serve seniors will want to take some basic precautions as well. Your agency can also post the materials listed above and set up protocols around visitors. Your agency may already have a partnership agreement with local healthcare agencies such as Health Centers or perhaps now is the right time to create one for the support and knowledge they bring for your residents and your agency. Leading Age has a great [summary of best practices](#) for this sector.

While the headlines right now seem very concerning, currently we are in a short time window where too little information is available. However, knowledge about the virus, how to prevent the spread and how to treat those who are infected is growing every day. To that end, learn all you can be and be sure to gather your information from reputable sources and share that information, support and resources effectively with your residents, your agency and your staff.

Remember that the most effective messenger is people, whose experience is similar to your staff and residents, so pull in your peer networks. And remember, that this outbreak, as most do, is likely to be harder for people in poor health and limited networks of support, so your support to your staff and residents can make all the difference.

ADDITIONAL RESOURCES

1. **The Center for Disease Control's Coronavirus Webpage**
<https://www.cdc.gov/coronavirus/2019-ncov/index.html>

2. **The National Health Care for the Homeless Council Webpage on Coronavirus**
<https://t.e2ma.net/webview/e8jgcl/39270471477b06ca2ade3ef09d164068>

3. **The National Alliance to End Homelessness Webpage on Coronavirus**
<https://endhomelessness.org/coronavirus-and-homelessness/>

