MEMBERS PRESENT
Annamarie Buller, Leah Carpenter

MEMBERS ABSENT
Thomas Carpenter, Tommie Wallace

STAFF & GUESTS PRESENT
Kim Cross, Heather Ibrahim, Zoe Post, Jenn Schaub, Latrisha Sosebee, Dennis Sturtevant, Alonda Trammell
Dondrea Brown, Aquinas College
Kristin Moretto, GVSU

The meeting was convened at 10:03 AM by Ms. Buller. All attendees introduced themselves.

APPROVAL OF MINUTES
Approval of the November 20, 2019 meeting minutes were tabled until the next meeting, there being no quorum present.

RESIDENT ENGAGEMENT OVERVIEW
Staff and committee members gave a presentation describing the origins of the Resident Engagement Committee, its structure, and its many functions. The Committee, in tandem with the Community Building & Engagement (CB&E) department, works with residents to identify meaningful activities created out of the needs and desires of each individual community. The Committee also helps monitor the effectiveness of CB&E programming and communicates its activities to the full board. Staff described specific examples of how events in each of the five areas of resident engagement have impacted residents.

COVID-19 RESIDENT OUTREACH
The COVID-19 pandemic has prompted the CB&E department to shift its engagement style while maintaining a focus on residents. Resident Services Coordinators (RSCs) are helping eligible residents to apply for assistance from the Kent County Relief Fund, and other CB&E staff have been conducting impact assessments for each Dwelling Place resident. An updated list of resources is listed each week on the Dwelling Place website and emailed to residents.

OTHER BUSINESS
Ms. Schaub gave an overview of recent resident engagement activities, detailed in the April 2020 Dashboard Report, which Ms. Post will distribute to all committee members.

ADJOURNMENT
The Resident Engagement Committee was adjourned at 11:11 AM by Ms. Buller.